

PUD #1 of Skamania County
Summary of disconnect procedures:

Late Notices:

Reminder Notice	Mailed 7 days after the due date
Late Fees	Added 16 days after the due date
Final Notice	Mailed 16 days after the due date (<i>includes a disconnect date</i>)
Disconnect Notice	Mailed 23 days after the due date (<i>includes a disconnect date</i>)

Disconnect Service will be Disconnected at **45** days from the Bill Date

Accounts will not be disconnected if:

1. Their account balance is under \$75.00
2. Their account is not officially 45 days past due on the disconnect date

Reconnect Fees:

Monday – Friday 8 a.m. – 4 p.m.	\$ 75.00
<i>--No guarantee of same day service--</i>	
Weekdays after 4 p.m.	\$175.00
Weekends and Holidays	\$175.00

*An additional **\$25.00** charge will be applied to customers who make payment to the service crew to avoid disconnect.*

Disconnect Procedures:

1. To avoid a scheduled disconnect after the service crew has arrived at the customers address, the customer must pay their entire past due balance directly to the service crew. Only under special circumstances will the office authorize a payment of a lesser amount, canceling the disconnect.
2. Unless an emergency arises, the service crew will finish all disconnects before doing any reconnects.