

Approved by Motion 3/4/02
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Skamania PUD – Customer Deposit Policy

The following are guidelines for applying, refunding, and adjusting deposits for Skamania PUD customers.

Deposits for New Accounts:

1. Online Utility Exchange (OUE) is used to verify identity and aid in the deposit decision based on the results of OUE.
2. Deposits are calculated to equal the highest two month billing period during the past two years at the location of the service.
3. One half of the deposit must be paid at the time service is requested. The remaining half can be applied to the balance of the first billing. Customers who have a bad debt status with any utility must pay the entire deposit at the time service is requested.

Refund of Deposits:

1. Customers who maintain a favorable credit rating with the District for two consecutive years are eligible for a full refund of their deposit. Customers who have received two or more Final or Disconnect notices within the past two years, or have a credit rating of more than '2' on our system, do not qualify for a refund.
2. Deposits will be applied toward the remaining balance to closed accounts before being refunded to customers.

Adjusting and Applying New Deposits to Existing Customers:

1. Customers who have received three or more 'Disconnect' notices will have their deposit status reviewed by the District. Existing deposits will be adjusted to equal the two highest month billing period over the past two years. In addition, deposits will be added to existing accounts which do not have a deposit.