

Fraud Alert

Scam calls have occurred in Skamania County before, and customers are still being targeted by these illegal schemes.

Residential and business customers have reported receiving calls claiming to be from Skamania Public Utility District, threatening disconnection unless a payment is made immediately. This is a SCAM.

These calls can be very convincing and might even appear to be from our utility phone number on caller ID. But they are fake and illegal.

If you receive a call from someone claiming to be from Skamania Public Utility District and asking for a payment – **HANG UP** – then call us back at **509-427-5126** to check the status of your account.

Often the scam callers will instruct you to purchase a prepaid gift card (sometimes specifically a “green dot” card) and ask you to call back to pay using that card. The utility would never ask customers to do this.

Some scammers have recorded messages that sound similar to the Skamania Public Utility District welcome message. All of these fraudulent efforts on the part of the criminal callers can make these calls very deceptive and convincing.

Do not make a payment if you receive this kind of call or email. Hang up and call us at 509-427-5126 to check the status of your account.

In addition to sophisticated and convincing phone scams, thieves are also using emails disguised as coming from Skamania Public Utility District to solicit personal information.

When making payments online or managing your account, do not click links directly from email. Instead, type directly into your internet browser www.skamaniapud.com to ensure you’re on the utility’s website and not one designed to look similar and steal your information or payment.



ALERT: Scam alert! Scammers are calling customers and threatening to disconnect power if the customer does not pay. Hang up immediately and call Customer Service at 509-427-5126 to check the status of your account.